

General conditions of sale

PARTICIPATION

The customer expressly acknowledges that skiing is not a contraindication. The customer agrees to follow the instructions given by the instructor or high mountain guide and to have insurance for the risks associated with winter sports.

EQUIPMENT

Equipment suitable for winter sports is essential, the customer agrees to provide it himself. Aventures-ski will only be responsible for the equipment provided by him.

SAFETY AND SUPERVISION

Our instructors and high mountain guides are independent professionals with state diplomas in their specialty. The functionality of any program is subject to the assessment of the instructors and guides according to the weather conditions, snow conditions and the moral and physical aptitude of the participants.

INSURANCE

The instructors and high responsibility mountain guides have taken out professional insurance.

It is the customer's responsibility to insure themselves individually for search and rescue costs, helicopter rescue, medical costs, assistance, repatriation, in the event of an accident, illness or injury.

PRICE: the price indicated when booking only includes the ski or mountain teaching service.

Ski passes, equipment rental, transport, accommodation are the responsibility of the customer.

RESERVATION, REGISTRATION AND PAYMENT

Registrations for courses only become final when they are confirmed by the customer and accompanied by a payment corresponding to 100% of the total price. The balance is paid before the start of the activities.

EXCLUSIONS

The instructor or mountain guide reserves the right to exclude at any time a person whose behavior is likely to disrupt the progress and safety of the teaching or service.

CANCELLATION

▪ DUE TO THE CUSTOMER

In principle and in any event: from 10 days before the date of the mountain courses or activities, any withdrawal or cancellation (including weather conditions) will not give rise to any refund or report. Any service interrupted or not used due to a defective physical and/or technical level will not give rise to any refund or exchange of service. In the event that the customer is unable to attend the course at the scheduled time or date, whatever the reasons, no claim will be accepted and no refund or report will be made.

Except in the event of an accident, mountain courses or activities will be refunded upon presentation of a medical certificate in proportion to the days not taken.

In the event that the customer is unavailable (except in the event of an accident) during the duration of their stay and therefore cannot attend the activities they have paid for, they will not be able to obtain a refund unless they take out cancellation insurance such as "Carré Neige". In this case, a certificate of non-refund will be provided to you upon request. The schedules of the courses and mountain activities may be modified according to the opening and closing times of the ski lifts.

▪ DUE TO AVENTURES-SKI OR DURING THE SERVICE

In the event of a stoppage of the regulated courses at our discretion, **stoppage of the ski lifts for the entire day and throughout the ski area, the service will be refunded.**

In the event of bad weather, safety measures, **temporary stoppage** of the ski lifts, etc., no refund will be made.

The instructors and guides reserve the right to modify, with or without notice, any program according to the weather or safety conditions without any of the participants being able to claim any compensation.

Aventures-ski or the instructor or high mountain guide reserves the right to cancel a ski course or a mountain activity, if the conditions make the practice dangerous. In this case, the days will be refunded at 100% depending on the duration of the cancellation made by the professional.

OUR RATES DO NOT INCLUDE FOR ALL SERVICES

Cancellation insurance, individual insurance, ski lift pass, or equipment location.

PROCESSING OF PERSONAL DATA

The information collected is subject to computer processing intended to manage your registration only. The recipients of the data are ourselves.

In accordance with the "Informatique et Libertés" law of January 6, 1978 amended in 2004, you have the right to access and rectify information concerning you, which you can exercise by contacting Aventures-ski by email at: contact@aventures-ski.com

DISCLAIMER

Learning to ski and the mountains takes place in a specific universe with a random character. Its practice therefore requires the customer to personally ensure their own safety and that of third parties. Liability is limited to an obligation of means. The customer is solely responsible in the event of theft or damage to their equipment.

The customer, their beneficiaries or their assigns may not hold the school or its instructors or mountain guides liable for an injury or other, occurring during the activities except in the event of duly established fault.

DISPUTE - APPLICABLE LAW

The general terms and conditions of sale are subject exclusively to French law. In the event of a dispute, only the courts in the jurisdiction of which the school is located will be competent, Albertville or Chambéry.